



Policy: Student refunds

Purpose

This policy sets out the principles for refunds of tuition fees for students.

Overview

This policy sets out the principles and policies for student refunds.

Scope

This policy applies to all students, and staff who administer refunds.

Policy statement

1. Student refunds (full or partial):
 - a. Are given where a student has paid a tuition fee deposit or paid tuition fees, and then withdraws from the program and/or course(s) prior to the relevant census dates;
 - b. Are consistent with the:
 - Education Services for Overseas Students Act 2000 (ESOS Act);
 - The National Code of Practice for Providers of Education and Training to Overseas Students (the National Code);
 - The Higher Education Support Act 2003; and
 - University legislation.
 - c. Are normally made in the same currency as the fees were originally paid.

Document information

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