

Policy: Student refunds

Purpose

This policy sets out the principles for refunds of credit amounts on a student's ANU account.

Overview

This policy sets out the principles and policies for student refunds.

Scope

This policy applies to all students, and staff who administer refunds.

Policy statement

1. Student refunds (full or partial) are given where there is a credit on a student's ANU account as a result of:
 - a. a tuition fee deposit and/or Overseas Student Health Cover (OSHC) payment and where that student withdraws from the University by census date; or
 - b. dropping a course by census date for the relevant class; or
 - c. an overpayment; or
 - d. an ANU approved sponsor, scholarship provider, or loan provider paying an amount directly to the University.
2. Student refunds are consistent with the:
 - a. Education Services for Overseas Students Act 2000 (ESOS Act);
 - b. The National Code of Practice for Providers of Education and Training to Overseas Students 2018 (the National Code);
 - c. The Higher Education Support Act 2003; and
 - d. University legislation.
3. Student refunds are normally made in the same currency as the fees were originally paid.

Document information

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